

Dr. Patterson's Family Eyecare
1300 S Canfield-Niles Rd.
Austintown, Oh 44515 330-792-9900

Progressive Lenses Office Policy:

Any patient ordering progressive lenses and decides to change the lenses to a lined bifocal or single vision must be informed there will be no refund or amount difference credited back to them. However, the new lenses itself will be provided at no additional charge. Any changes made to the lenses after 30 days of ordering the patient will be responsible for the cost of additional services and/or materials.

Refund Office Policy:

Regarding supply of glasses or contacts, we must emphasize that products are ordered to your specification and are unable to be returned to the manufacturer. If you choose not to pick up your materials after it has been ordered or within 90 days of delivery to our office, the materials will then be donated to The Lions Club. The office will not hold onto your materials no longer than the 90 days whether they are paid in full or not. NO REFUNDS OR EXCHANGES AFTER 30 DAYS!

By signing you have read and understood the above agreements of our Office Policies.

Signature of Patient/ Parent/ Guardian

____/____/____
Date

Reason for not being able to sign